

# County of Los Angeles DEPARTMENT OF CHILDREN AND FAMILY SERVICES

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March 23, 2016

To:

Supervisor Hilda L. Solis, Chair

Supervisor Mark Ridley-Thomas

Supervisor Sheila Kuehl Supervisor Don Knabe

Supervisor Michael D. Antonovich

From:

Philip L. Brownigg

Director

# HOLY FAMILY SERVICES ADOPTION AND FOSTER CARE FOSTER FAMILY AGENCY CONTRACT COMPLIANCE REVIEW

The Department of Children and Family Services (DCFS) Contracts Administration Division (CAD) conducted a Contract Compliance Review of Holy Family Services Adoption and Foster Care Foster Family Agency (the FFA) in July 2015. The FFA has one site located in the First Supervisorial District and provides services to the County of Los Angeles DCFS placed children as well as children from other counties. According to the FFA's program statement, its stated mission is "to promote quality family opportunities for children without regard to race, religion, sex or ethnic origin, through education, counseling, and support activities."

At the time of the review, the FFA did not have any DCFS placed children. This FFA is an adoptions only placement and receives placements from DCFS' Placement and Recruitment Unit. There have been no placements since January 2013.

#### **SUMMARY**

The FFA was in full compliance with the four applicable areas of the CAD's Contract Compliance Review: Licensure/Contract Requirements; Certified Foster Homes, Facility and Environment; and Personnel Records.

The following areas were not applicable as there are no placed children: Maintenance of Required Documentation and Service Delivery; Education and Workforce Readiness; Health and Medical Needs; Psychotropic Medication; Personal Rights and Social/Emotional Well-Being; Personal Needs/Survival and Economic Well-Being; and Discharged Children.

## REVIEW OF REPORT

On August 19, 2015 Tony Curry, DCFS CAD held an Exit Conference with Julie Brown, Holy Family FFA Program Director. There were no findings.

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A copy of this report has been sent to the Auditor-Controller and Community Care Licensing.

If you have any questions, your staff may contact me or Aldo Marin, Board Relations Manager, at (213) 351-5530.

PLB:EM:LTI:tc

## Attachments

c: Sachi A. Hamai, Chief Executive Officer
John Naimo, Auditor-Controller
Public Information Office
Audit Committee
Julie Brown, Executive Director, Holy Family Services Adoption, and Foster Care
Lajuannah Hills, Regional Manager, Community Care Licensing Division
Lenora Scott, Regional Manager, Community Care Licensing Division

# HOLY FAMILY SERVICES ADOPTION FOSTER CARE SERVICES FOSTER FAMILY AGENCY CONTRACT COMPLIANCE REVIEW SUMMARY

# 840 Echo Park Avenue Los Angeles CA 90026

	9	
License	Number: 1	97805291

	Contra	ct Compliance Review	Findings: July 2015
	Licens	ure/Contract Requirements (7 Elements)	
0	2. 7 3. F 4. A 5. I 6. F 7. F	Fimely Notification for Child's Relocation Fimely, Cross-Reported SIRs Runaway Procedures in Accordance with the Contract Are there CCL Citations/OHCMD Safety Reports of applicable, FFA Ensures Complete Required Whole Foster Family Home Training of FFA Pays Certified Foster Parents (CFP) Whole of Foster Family Home Payments of Conducts an Assessment of CFP Prior to Placement of Two (2) or more Children	Full Compliance (All)
ll.	Certifie	ed Foster Homes (12 Elements)	
	2. 1 3. 1 4. 1 5. 1 6. 4 7. 0	Home Study and Safety Inspection Conducted Prior to Certification The Agency's Inquiry with OHCMD for Historical Information Prior to Certification Timely Criminal Clearances (DOJ, FBI, CACI) Prior to Certification Timely, Completed, Signed Criminal Background Statement Health Screening & TB test Prior to Certification All Required Training Prior to Certification Certificate of Approval on File/Including Capacity Safety Inspection Completed At Least Every Six Months or Pre-Approved Program Statement	Full Compliance (All)
	9. (	Completed Annual Training Hours for Re-certification and Current CPR/First-Aid/Water Safety Certificates	
		Current CDL/Auto Insurance/Annual Vehicle Maintenance Documentation for CFPs and Designated Drivers	
	11. (	Criminal Clearances and Health Screening/CDL/CPR/DOJ/FBI/CACI/AUTO nsurance for Other Adults in the Home	
	1	FFA Assists CFPs in Providing Transportation Needs	

HOLY FAMILY SERVICES ADOPTION AND FOSTER CARE SERVICES FOSTER FAMILY AGENCY CONTRACT COMPLIANCE REVIEW PAGE 2

III	Facility and Environment (7 Elements)	"
	<ol> <li>Exterior/Grounds Well Maintained</li> <li>Common Areas Well Maintained</li> <li>Children's Bedrooms/Interior Well Maintained</li> <li>Sufficient and Appropriate Educational Resources</li> <li>Adequate Perishable and Non-Perishable Foods</li> <li>CFPs Conducted Disaster Drills and Documentation Maintained</li> <li>Money and Clothing Allowance Logs Maintained</li> </ol>	Full Compliance (All)
IV	Maintenance of Required Documentation and Service Delivery (10 Elements)	
	<ol> <li>FFA Obtains or Documents Efforts to Obtain County Children's Social Worker's (CSW) Authorization to Implement NSPs</li> <li>CFPs Participated in Development of the NSPs</li> <li>Children Progressing Toward Meeting NSP Goals</li> <li>FFA Social Workers Develop Timely, Comprehensive Initial NSP with Child's Participation</li> <li>FFA Social Workers Develop Timely, Comprehensive Updated NSP with Child's Participation</li> <li>Therapeutic Services Received</li> </ol>	Not Applicable
	7. Recommended Assessment/Evaluations Implemented	
	County Children's Social Workers Monthly     Contacts Documented in Child's Case File	
	<ol><li>FFA Social Workers Develop Timely, Comprehensive Quarterly Reports</li></ol>	
	10. FFA Social Workers Conduct Required Visits	
V	Educational and Workforce Readiness (5 Elements)	
	<ol> <li>Children Enrolled in School Within Three School Days</li> <li>Children Attend School as Required and FFA</li> </ol>	Not Applicable
	Facilitates in Meeting Children's Educational	

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	Goals	
	Current Children's Report Cards/Progress	
	Reports Maintained	
	Children's Academic Performance and/or	
	Attendance Increased	
	5. FFA Facilitates Child's Participation in YDS or	
	Equivalent Services and Vocational Programs	
VI	Health and Medical Needs (4 Elements)	
	Initial Medical Exams Conducted Timely	Not Applicable
	2. Follow-Up Medical Exams Conducted Timely	
	3. Initial Dental Exams Conducted Timely	
	Follow-Up Dental Exams Conducted Timely	
VII	Psychotropic Medication (2 Elements)	
	Current Court Authorization for Administration of	Not Applicable
	Psychotropic medication	Not Applicable
	Current Psychiatric Evaluation Review	
VIII		
VIII	Personal Rights and Social/Emotional Well-Being (10 Elements)	
	(10 Elements)	
	1. Children Informed of Agency's Policies and	Not Applicable
	Procedures	• •
	2. Children Feel Safe in the CFP Home	
	3. CFPs' Efforts to Provide Nutritious Meals and	
	Snacks	
	4. CFPs Treat Children with Respect and Dignity	
	5. Children Allowed Private Visits, Calls and to	
	Receive Correspondence	
1	6. Children Free to Attend or Not Attend Religious	
	Services/Activities of Their Choice	
	7. Children's Chores Reasonable	
	8. Children Informed About Their Medication and	
	Right to Refuse Medication	
	9. Children Aware of Right Refuse or Receive	
	Medical, Dental and Psychiatric Care	
	10. Children Given Opportunities to Participate in	
	Extra-Curricular Activities, Enrichment and Social	
	Activities	

IX	Pers	onal Needs/Survival and Economic Well-Being	
	(7 El	ements)	
		Clathing Allewanes Dravided in Assertance with	Nick Applicable
	1.	Clothing Allowance Provided in Accordance with	Not Applicable
	2.	FFA Program Statement Ongoing Clothing Inventories of Adequate	
	2.	Quantity and Quality	
	3.	Children Involved in the Selection of Their	
	0.	Clothing	
	4.	Provision of Sufficient Supply of Clean Towels	
	"	Personal Care Items Meeting Ethnic Needs	
	5.	Minimum Weekly Monetary Allowances	
	6.	Management of Allowance/Earnings	
	7.	Encouragement and Assistance with a Life	
		Book/Photo Album	
X	Disc	harged Children (3 Elements)	
	1.	Completed Discharge Summary	Not Applicable
	2.	Attempts to Stabilize Children's Placement	a
	3.	Child Completed High School (if applicable)	
XI	Pers	onnel Records (9 Elements)	
	1.	Criminal Clearances (DOJ, FBI, and CACI)	Full Compliance (All)
	'.	Signed and Submitted Timely	i dii Compilance (Ali)
	2.	Timely, Completed, Signed Criminal Background	
1			
	2.		
		Statement	
	3.	Statement FFA Social Workers Met Education/Experience	
		Statement	
	3.	Statement FFA Social Workers Met Education/Experience Requirements	
	3.	Statement FFA Social Workers Met Education/Experience Requirements Timely Employee Health Screening/TB	
	3.	Statement FFA Social Workers Met Education/Experience Requirements Timely Employee Health Screening/TB Clearances	
	3. 4. 5.	Statement FFA Social Workers Met Education/Experience Requirements Timely Employee Health Screening/TB Clearances Valid CDL and Auto Insurance	
	3. 4. 5.	Statement FFA Social Workers Met Education/Experience Requirements Timely Employee Health Screening/TB Clearances Valid CDL and Auto Insurance FFA Employees Signed Copies of FFA Policies	
	3. 4. 5. 6.	Statement FFA Social Workers Met Education/Experience Requirements Timely Employee Health Screening/TB Clearances Valid CDL and Auto Insurance FFA Employees Signed Copies of FFA Policies and Procedures FFA Employees Completed All Required Training and Documentation Maintained	
	3. 4. 5. 6.	Statement FFA Social Workers Met Education/Experience Requirements Timely Employee Health Screening/TB Clearances Valid CDL and Auto Insurance FFA Employees Signed Copies of FFA Policies and Procedures FFA Employees Completed All Required Training and Documentation Maintained FFA Social Workers Have Appropriate Caseload	
	3. 4. 5. 6. 7.	Statement FFA Social Workers Met Education/Experience Requirements Timely Employee Health Screening/TB Clearances Valid CDL and Auto Insurance FFA Employees Signed Copies of FFA Policies and Procedures FFA Employees Completed All Required Training and Documentation Maintained FFA Social Workers Have Appropriate Caseload Ratio	
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	3. 4. 5. 6. 7.	Statement FFA Social Workers Met Education/Experience Requirements Timely Employee Health Screening/TB Clearances Valid CDL and Auto Insurance FFA Employees Signed Copies of FFA Policies and Procedures FFA Employees Completed All Required Training and Documentation Maintained FFA Social Workers Have Appropriate Caseload Ratio	

# HOLY FAMILY SERVICES ADOPTION AND FOSTER CARE SERVICES FOSTER FAMILY AGENCY CONTRACT COMPLIANCE REVIEW FISCAL YEAR 2014-2015

## **SCOPE OF REVIEW**

The following report is based on a "point in time" review. This compliance report addresses findings noted during the July 2015 review. The purpose of this review was to assess the Holy Family Services Adoption and Foster Care Services Foster Family Agency's (the FFA's) compliance with its County contract and State regulations and included a review of the FFA's Program Statement as well as internal administrative policies and procedures. The compliance review covered the following 11 areas:

- Licensure/Contract Requirements,
- Certified Foster Homes,
- Facility and Environment,
- Maintenance of Required Documentation and Service Delivery,
- Education and Workforce Readiness,
- Health and Medical Needs.
- Psychotropic Medication,
- Personal Rights and Social/Emotional Well-Being,
- Personal Needs/Survival and Economic Well-Being,
- · Discharged Children, and
- Personnel Records.

CAD reviewed five staff personnel files and six Certified Foster Home (CFH) files as well as conducted site visits at four of the six CFHs to ensure compliance with Title 22 regulations and County contract requirements.

## **CONTRACTUAL COMPLIANCE**

CAD found all areas to be in compliance.

## PRIOR YEAR FOLLOW-UP FROM DCFS CAD FFA CONTRACT COMPLIANCE REVIEW

The prior year review was not published, as no DCFS children were placed with the FFA since January 2013.

At the Exit Conference, the FFA representative stated their desire to remain in compliance with all Title 22 regulations and contract requirements. CAD will continue to assess contractual compliance during the next review.